

**Subject:** READ/CELEBRATE: Club Penguin Island Pre-Registration Website launch!

**Date:** Thursday, November 17, 2016 at 2:51:45 PM Pacific Standard Time

**From:** Ross, Katie

**To:** McKeel, Odra, Penuela, Natalia X.-ND, Rego, Lilian, Banham, Vanessa X.-ND, Reifur, Melissa, Bujold, Elysse, Lamas, Lucas, Smith, Chad R, Ciolli, Jennifer, Fairfield, Laura, Mader, Zack, Pollock, Frank X.-ND, Munro, Clara, Brown, Krista, Goodwin, John X.-ND, Hussey, Connor, Stembridge, Vanessa, Robinson, Jason X.-ND, Woody, Vanessa, Philips, Victoria X.-ND, Williams, Brandon

**CC:** Tonn, Larissa, Slavik, Caitlin, Tonn, Kalem, Sims, Jenelle, Sawatzky, Shannon, Caswell, Liam, Mason-Brown, Robert, Smith, Stephanie T.



Hi all!

Though the team is still working on a few issues, the Club Penguin Island Pre-Registration Web page is LIVE!!! Go check it out at [www.clubpenguin-island.com](http://www.clubpenguin-island.com)

**Key Points:**

- Site will be launched in English, French, Spanish and Portuguese
  - [Support@clubpenguin-island.com](mailto:Support@clubpenguin-island.com)
  - [Support.fr@clubpenguin-island.com](mailto:Support.fr@clubpenguin-island.com)
  - [Support.es@clubpenguin-island.com](mailto:Support.es@clubpenguin-island.com)
  - [Support.pt@clubpenguin-island.com](mailto:Support.pt@clubpenguin-island.com)
- Club Penguin is still around, this new game will be a totally different island!
- The perks of pre-registration are intentionally vague
- There are a few articles on the Help Site
- Main support will be excited player questions and help setting up their accounts
- There is still parent activation required! OneID will remove accounts that have not been activate within **2 weeks**. If this happens, the player can go through the pre-reg flow again!

**New addition since training:**

You will notice a green banner on the Pre-registration site that was recently added in “Available in Select Languages and Territories” (see below). This is give flexibility for the Production team at World Wide launch. There is not a list of regions that is available, if players are at all interested they should pre-reg!

## PRE-REGISTRATION



AVAILABLE IN SELECT LANGUAGES AND TERRITORIES.

Let me know if you have any questions!

*Katie Ross*

GX Product Specialist | Disney Interactive

Katie.Ross@disney.com

Tie line: 8313 4303

Office phone: 250-980-4303

Cell Phone: 250-864-5014